



ACADEMY CLOSURE POLICY – IMA KIDS

1. IMA KIDS reserves the right to close the academy at short notice due to unforeseen circumstances. While this is a very rare occurrence, situations that may force closure include fire, flood, sickness, or viral pandemic. Unforeseen closure will always be a last resort after all other possibilities have been explored. Compensation to members may be offered for missed classes and will be communicated within 7 days of any closure. In the event of prolonged closure, an online curriculum will be made available to all members.
2. IMA KIDS reserves the right to close the academy for up to 4 weeks per year to allow for deep cleaning, staff holidays, and refurbishment or improvements to academy facilities. Open mat training may be offered to kids during closure periods but is not guaranteed. Closure dates will be announced with at least 2 months' notice on our website and communicated via WhatsApp. Membership fees are calculated on a 48-week-per-year basis, and full membership payments will still be collected during closure months.
3. IMA KIDS reserves the right to close on bank holidays. Open mat training may be offered to members on these dates but is not guaranteed. Children with scheduled classes falling on a bank holiday will receive a class credit, which can be used at any time within the following 7 days without the need to book.
4. An important part of our program is giving children the opportunity to compete and represent IMA KIDS at competitions. Competition helps foster growth, confidence, and development. Additional competition preparation classes are offered to members at no extra charge. To support our competitors, instructors may occasionally be absent from the academy on large competition dates. For national or international events, the academy may close to allow our full support for our team. These dates will be published in advance on our website calendar.

5. Any questions regarding our offering or closure policy should be sent via email to contactimmortalkids@gmail.com.